



Dufferin Dispatch

2020 Spring Newsletter

COVID-19 Response

We will be enacting several preventative measures aimed at helping to slow the spread of COVID-19 and to minimize its impact on our health care system and in our community.

We encourage all members of the public to visit <https://manitoba.ca/covid19/>, which is being updated continuously by the Province of Manitoba with information on its response. Health-related questions or concerns about COVID-19 can also be directed to Health Links - Info Santé at 204-788-8200 or 1-888-315-9257. We encourage all residents to follow public health advice related to self-monitoring and self-isolation if you have traveled or have been exposed to someone ill with the virus and to practice safe social distancing.

The health and safety of our employees and the public, as well as maintaining essential services, are our top priorities. As such, the following facilities will be closed to the public effective immediately: Memorial Hall, Boyne Regional Library, Carman Community Hall, Carman Dufferin Arena, Carman Dufferin Fire Hall, RM of Dufferin Public Works Shop and municipal playgrounds.

All departments remain available to the public by phone or email:

RM of Dufferin Administration 204-745-2301, info@rmofdufferin.com

RM of Dufferin Public Works 204-745-2483

Carman Dufferin Recreation 204-745-2684, admincdr@townofcarman.com

Carman Dufferin Planning District 204-745-2443 or 204-745-2301, planning@townofcarman.com

Carman Dufferin Economic Development 204-745-2675, tyler@townofcarman.com

Carman Dufferin Fire Hall 204-745-0103, firechief@townofcarman.com

Boyne Regional Library 204-745-3504, boyneregionallibrary@outlook.com

We are actively monitoring the situation and will continue to evaluate our approach and inform the public of any changes. Updated information including cancellations, we are aware of can be found at: <https://www.carmanmanitoba.ca/2020/03/16/carman-dufferin-covid-19-response/>



We thank you very much for your cooperation

COVID-19 Response Plan: Utility Account Financial Relief & Flexibility

To offer assistance to citizens experiencing the effects of economic impact due to the COVID-19 pandemic, the RM of Dufferin is committed to providing increased flexibility and immediate short-term relief for your utility payments. Late payment charges will be suspended on all utility accounts until September 1st, 2020. By suspending late payment charges, utility customers will have the option to delay bill payments without putting themselves in additional financial hardship. We will continue to work with citizens regarding payment arrangements, so as not to leave anyone in a difficult situation for the future. Please e-mail info@rmofdufferin.com or call the office if you have further questions or concerns at 204-745-2301.

PRE-AUTHORIZED PAYMENT APPLICATION

Account Name: _____

Account Number: _____ Legal or Civic Address: _____

Mailing Address: _____ Phone Number: _____

E-Mail: _____

Name of Financial Institution: _____

Address: _____ Phone Number : _____

Transit #: _____ Bank #: _____ Account _____

Frequency of Payment (Circle One): **Monthly 15th** or **30th** Payment Amount: _____

Annually for Taxes (July or Oct) or **Quarterly for Utility** (Jan, April, July, Oct)

Check here if you would like the Outstanding Utility or Tax Bill Balance withdrawn prior to the end of each quarter on the last scheduled payment prior to the Due Date.

I hereby authorize the Rural Municipality of Dufferin to withdraw the utility or tax balance due from my bank account on the said specified date.

SIGNATURE: _____ DATE: _____

PRINT NAME: _____

Please attach a Void Cheque and return it to the Office at **Box 100, Carman, MB R0G 0J0** For further information: Taxes: office@rmofdufferin.com or Water: utility@rmofdufferin.com

Utility Rate Increases

Water Rate Increases as approved by The Public Utilities Board Order No. 83/18, effective for consumption as of January 1, 2020 are as follows:

All metered water sold will be charged at the rate of \$17.65 per 1,000 gallons, with minimums as follows:



Meter Size	Gallons	Customer Service Charge	Water Commodity Charge	Water Total Quarterly Minimum
5/8 inch	3,000	\$29.01	\$ 52.95	\$ 81.96
3/4 inch	6,000	\$29.01	\$ 105.90	\$ 134.91
1 inch	12,000	\$29.01	\$ 211.80	\$ 240.81
1 1/2 inch	30,000	\$29.01	\$ 529.50	\$ 558.51
2 inch	75,000	\$29.01	\$1,323.75	\$1,352.76
3 inch	135,000	\$29.01	\$2,382.75	\$2,411.76

All Bulk water sold will be charged at the rate of \$19.00 per 1,000 gallons.

During the COVID-19 pandemic you may not want to go out to make your bill payments, there are many payment options available for paying your bill's.

Online Banking: Add us as a payee to your online banking, you can set up your payments to either "RM of Dufferin - Taxes" or "RM of Dufferin – Utilities", use the account number up to the decimal listed on your bill. Please contact your bank for assistance in setting this up or give us a call and we can help too.

Pre-Authorized Payments: E-mail info@rmofdufferin.com to arrange getting set up for pre-authorized payments. We can automatically withdraw the amount owing on your bill on the due date of the bill directly from your bank account or we can also set up a "budget" plan and withdraw a set amount monthly, in an effort to make paying your account easier.

Cheques: And of course mail your payment to Box 100, Carman, MB R0G 0J0.

PLANNING DISTRICT

A building permit is required for the construction of any new projects over 120 square feet. This includes, but is not limited to new homes, garages, house additions, decks and sheds. A permit is also required for any building renovations with structural changes or a value over \$20,000. This includes residential or commercial buildings. For any building related questions, please contact Janine Penner at: planning@townofcarman.com

Municipal Mowing Program

Anyone wishing to cut the hay in the municipal ditch or within the municipal right-of-way before the RM cuts it, please contact us asap.

Rental Properties

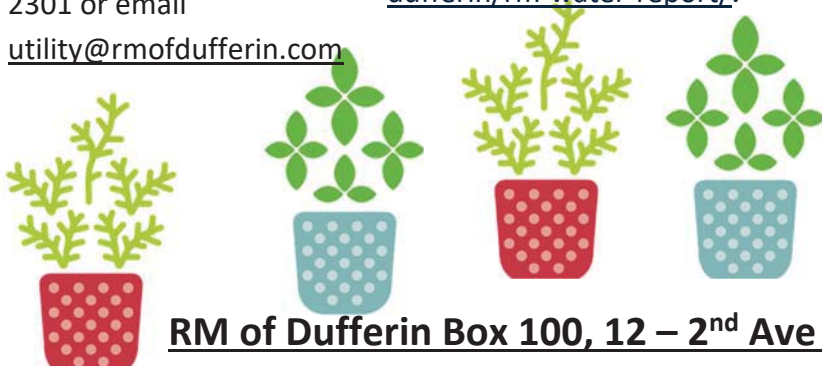
Please be advised that if you are a property owner that rents out a house on your property that has rural water, **you, the Landlord, are responsible for setting up the water account in the Renter's name with the RM of Dufferin.** Please contact the office to update Renter's contact information and mailing address. Call 204-745-2301 or email utility@rmofdufferin.com



The Rural Municipality of Dufferin has contracted with All-Net to license its Connect communication automation system. The system provides municipal officials with the ability to quickly deliver messages to targeted areas or the entire municipality. Connect by All-Net will allow the RM to deliver messages to you via phone call (landline or mobile device), through text, or email. To sign up for Connect by All-net and to add your contact information, email info@rmofdufferin.com or call the office at 204-745-2301 or visit our website at www.carmanmanitoba.ca.

2019 Annual Public Water System Report

The 2019 Annual Public Water System Report is available at the office, please call ahead to make arrangements to pick up a copy or for viewing on the website at: <https://www.carmanmanitoba.ca/business/government/rm-of-dufferin/rm-water-report/>.



Sign up today, go Green with the RM of Dufferin e-billing service!

You can receive your quarterly utility bill by convenient e-mail delivery e-mail utility@rmofdufferin.com with your Name, Account Number and E-mail.

RM of Dufferin Box 100, 12 – 2nd Ave S.W., Carman MB R0G 0J0

Phone: 204-745-2301 Fax: 204-745-6348 Email: info@rmofdufferin.com



Address Numbers Help in Emergencies!!

Your address number can be the difference between life & death! If you need emergency services at your residence or business, you want them to find you as quickly as possible. It is **important YOU know your civic address and road number** the two combined are what will help emergency services find you. Rural or Urban the number assigned to your house/yard may be the same as another house/yard number, however the **Road or Street** is what distinguishes you from someone else. Please allow us to help you assist firefighters and paramedics in arriving on time in times of emergency.

Please ensure your civic address # and Road # (e.g. 33014 Rd 28W) is clearly visible to all at the end of your driveway/approach. **Ensure YOU are able to be found in your time of need! It just might save a life!**

R.M. of Dufferin Contact Info

12-2nd Ave S.W., Box 100
Carman, MB R0G 0J0

- R.M. Office.....204.745.2301
- Fax.....204.745.6348
- R.M. Shop.....204.745.2483
- After Hours Water Emergency.....204.750.2652
- Stephenfield Water Plant.....204.828.3434
- Waste Transfer Station.....204.745.2210
- RCMP Non-Emergency.....204.745.6773
- Hospital Non-Emergency.....204.745.2021
- Fire/Ambulance/RCMP EMERGENCY.....911

www.carmanmanitoba.ca

**2020 RM of Dufferin
Council Meetings**

to be held at the Community Hall, 60-1st
Ave. NW, until further notice

Tuesday, April 21st	7:00pm
Tuesday, May 19th	7:00pm
Tuesday, June 16th	7:00pm
Tuesday, July 21st	7:00pm
Tuesday, August 18th	7:00pm
Tuesday, September 15th	7:00pm
Tuesday, October 20th	7:00pm
Tuesday, November 17th	7:00pm
Tuesday, December 8th	7:00pm



The Canadian Blood Services are urging all donors to book and keep their appointments to prevent shortages. It is safe to donate blood during COVID-19, and critical patients are in need.

For more information, visit their website at

www.blood.ca/covid19

To book your appointment:

Online @ Blood.ca - call 1 888 2 DONATE

or the GiveBlood app



Transfer Station
Winter Hours

Until Further Notice

Monday, Wednesday &
Friday

1:00pm-4:00pm

Tuesday & Thursday

Closed

Saturday

11:00am-4:00pm

